


Measured Futures

Blanquerna 2018 Futures Summer School

 **Blanquerna**


UNIVERSITAT RAMON LLULL

Enric Escorsa O'Callaghan

Barcelona, 3th of July 2018

IALE Tecnología

Specialists in cross-domain information services



Head Office (EUROPE):
C/ Milà i Fontanals n°14 2° 6a
Barcelona, ESPAÑA

Barcelona

Viña del Mar

Subsidiary Office (AMERICA):
1/2 Oriente 831, oficina 407
Viña del Mar, CHILE

Course Program

Part 1. ANALYSING AND ANTICIPATING TODAY

- 1.1. Traditional Intelligence & Foresight Tasks
- 1.2. Search, analysis (data & text mining), visualization...

Part 2. CURRENT CHALLENGES

- 2.1. A changing environment
- 2.2. The era of automatization: AI and Machine Learning
- 2.3. The changing role of the analyst-data scientist-futurist?

Traditional Intelligence & analytics

All organizations
need to stay
updated on what is
going on



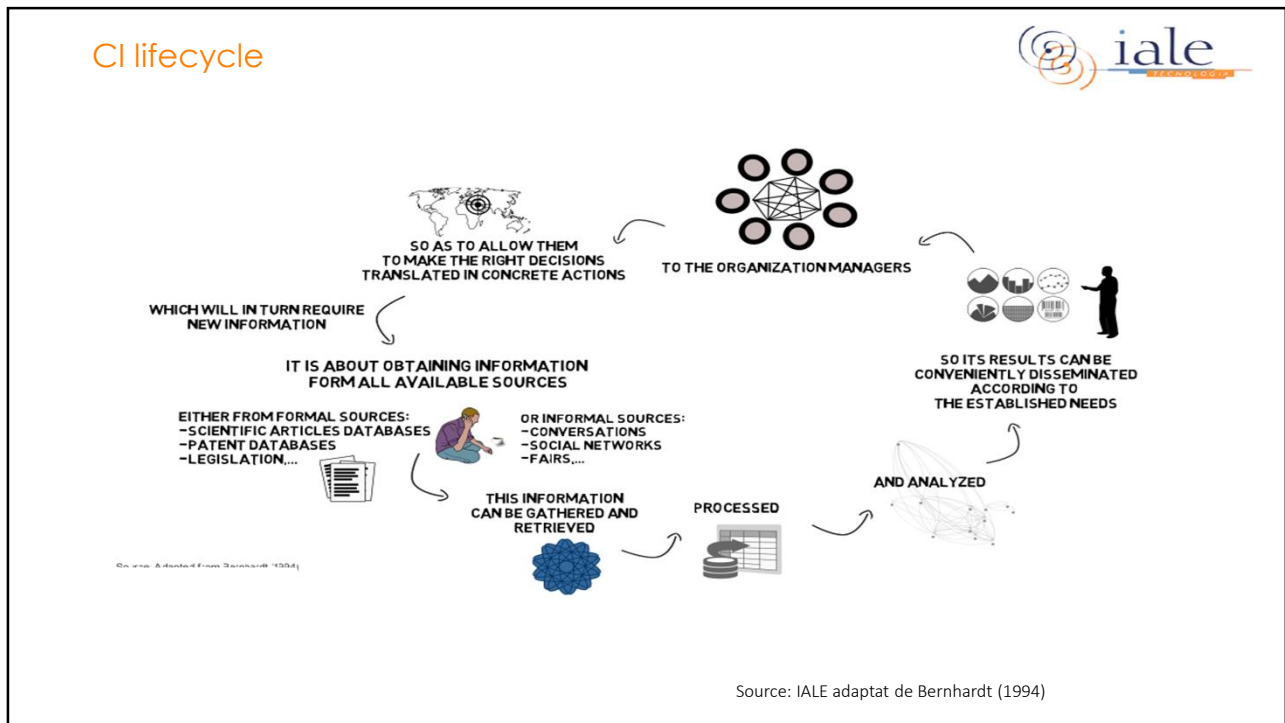
Source: IALE Tecnología

"**Competitive Intelligence** is the process of obtaining, analyzing, interpreting and diffusing the strategic value information on the industry and competitors, that is transferred to the decision makers at the right moment."

(Gibbons & Prescott, 1996)

"The **Information Watch** consists in observing and analyzing the scientific, technical, technological, and economical environment of a company to counteract potential threats and seize growth opportunities."

(Jakobiak, 1992)



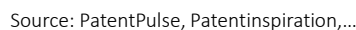
Added value of Intelligence analytics

Keeping us up-to-date

- What are the main research lines in an area or domain?
- What technologies are emerging?
- What are the main players to be aware of?
(Countries, reference centers, teams, people...)
- What is the market/impact/social context...

- ✓ Avoid carrying out R&D on what is already invented!
- ✓ Profiting from what already exists!
 - Realise of current opportunities for innovation/diversification
 - Buying/licensing an interesting patent,
 - Go for an strategic alliance / Joint venture
 - Hire talent,....

Source: Scott Simmerman

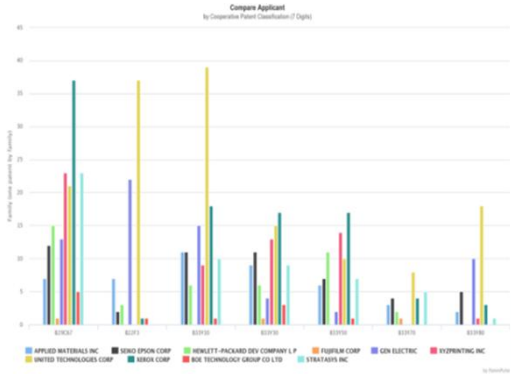


State of the Art of a domain: e.g. 3D Printing

Latest developments, evolution, emerging areas, Key players, collaboration networks



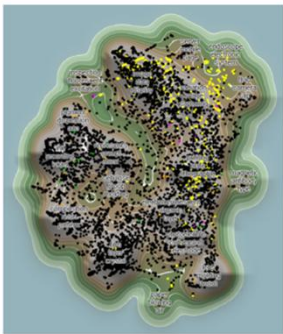
Source:
3DSystems



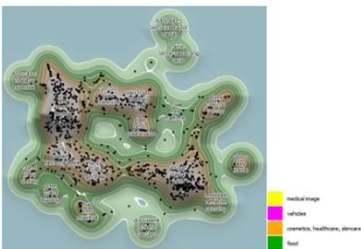
Source: PatentPulse – Matheo Software www.matheo-software.com

Competitive environment

E.g. Patent portfolio analysis & benchmarking (The FUJI vs KODAK case)



FUJI's portfolio



KODAK's portfolio



[Read more...](#)

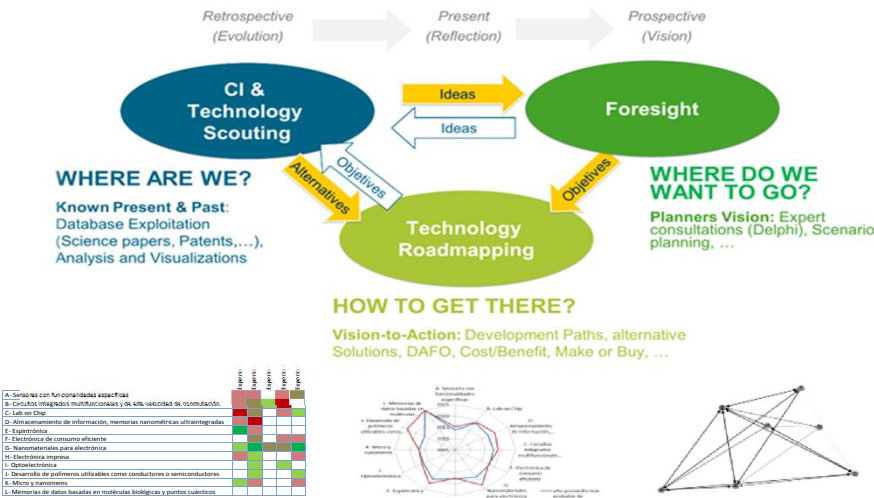
Monitoring. Alert systems



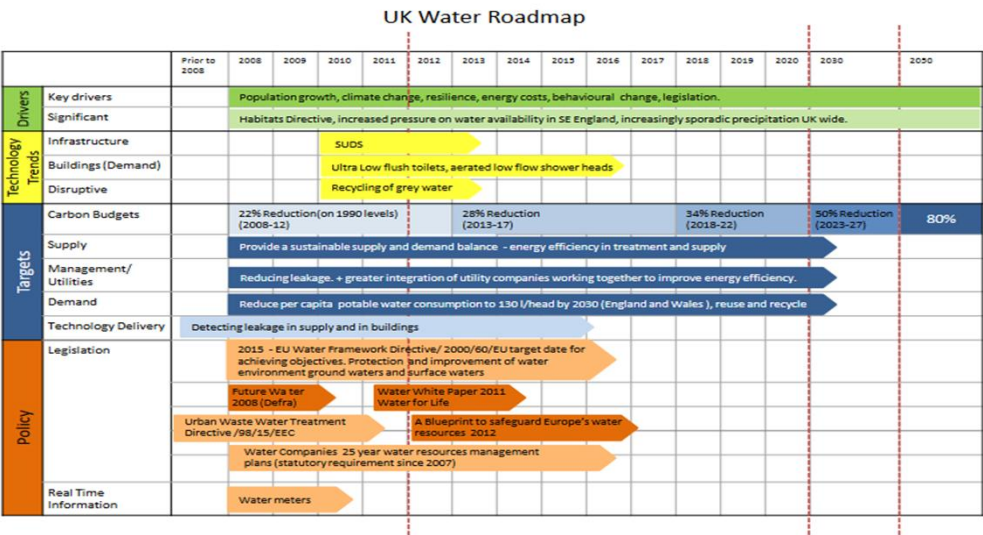
Source: Newsletters generated with VIGIALE platform by IALE Tecnología for the Ministry of C&T of Argentina
<http://antenatecnologica.mincyt.gob.ar/>

Prospective Studies

For orientation and industrial sectors policy

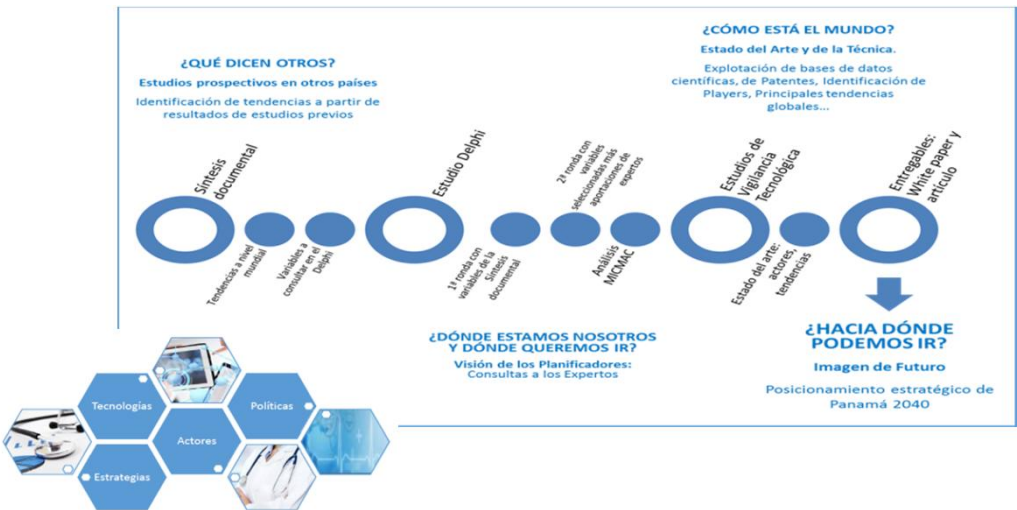


UK Energy, Water and Waste Roadmaps to 2050 (May 2012)

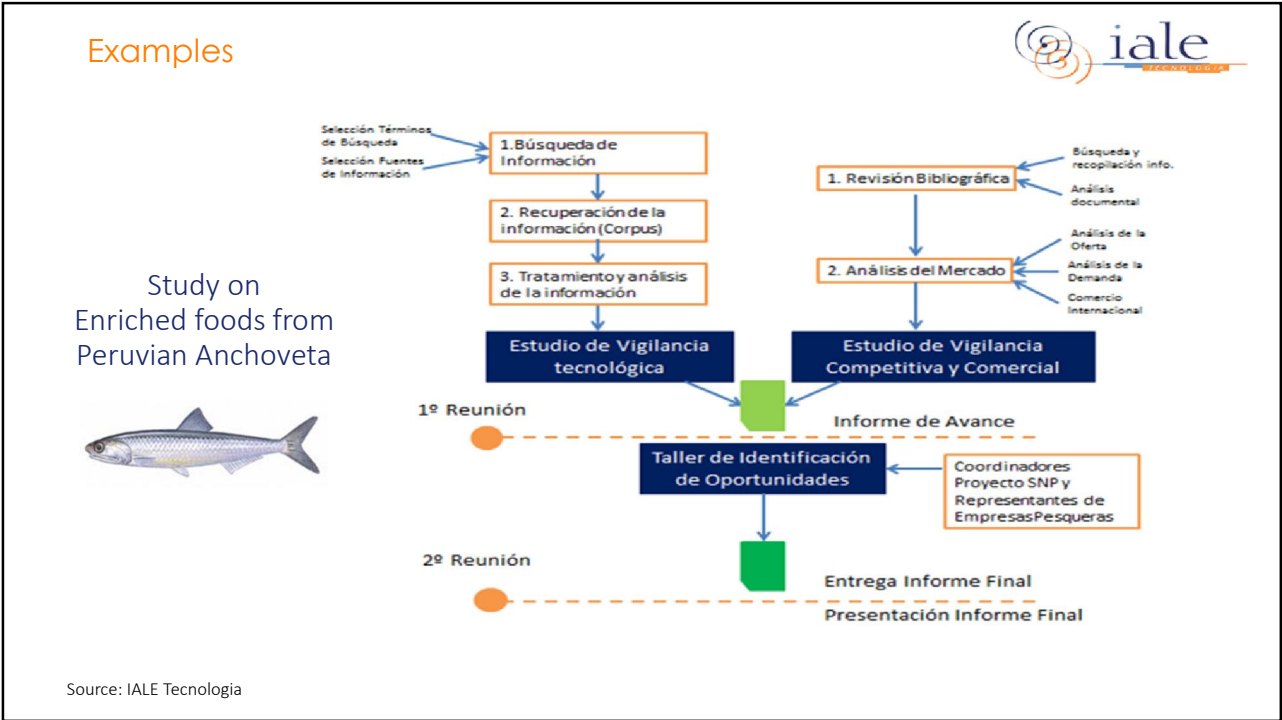


Source: http://www.retrofit2050.org.uk/sites/default/files/resources/2050_Roadmaps.pdf

Examples



Source: IALE. Estudios Prospectivos sectores Agua /Salud /Educación para Panamá al año 2040



Examples

PROGETTO DI FORESIGHT TECNOLOGICO PER SARDEGNA

Cosa è il FORESIGHT e a cosa serve?

Il futuro è per definizione, incerto. Per Godet (1989) "Colui che prevede il futuro è un impostore, perché il futuro non è scritto, ma deve essere realizzato".

...ma proprio per questo, riflettere sul futuro può essere molto utile. Possiamo (e dovremmo) prevedere futuri alternativi (Jim Dator).

La Prospettiva o Foresight è uno strumento particolarmente utile per le pubbliche amministrazioni in un contesto di grande incertezza (velocità del cambiamento tecnologico, crescita esponenziale delle informazioni a livello globale, ...).

Foresight significa avere la capacità di specificare visioni, definire i nostri interessi, articolare idee, generare piani d'azione e impegnarsi in questi piani.

Non è una «previsione», ma una riflessione collettiva su sfide, prospettive, opportunità - a partire da alcuni «indizi» (ad es. dove sta andando la ricerca internazionale, il parere degli esperti ...).

Il Foresight consiste nel chiedere:

- Cosa succederebbe se ...
- Perché no?

Di solito, il processo di uno studio di Foresight conduce a:

- i) Identificare le tendenze dominanti;
- ii) Costruire scenari con e senza tendenze, tenendo sempre conto dell'incertezza (eventi imprevisti che possono accadere);
- iii) Sviluppare strategie condivise per muoversi verso il futuro desiderato e
- iv) Metterle in pratica.

Quindi, l'esercizio di Foresight pone domande, propone idee per ciascun settore contemplato, valutandone l'impatto e la fattibilità, e stabilisce una criticità, favorendo in definitiva l'orientamento nella formulazione di appalti innovativi per la pubblica amministrazione.

L'obiettivo della presente serie di visualizzazioni è quello di presentare ogni idea innovativa ai potenziali interlocutori pubblici interessati e incoraggiare il dibattito e la partecipazione.

Contesto

FORESIGHT SARDEGNA

UNIONE EUROPEA
FONDI EUROPEI DI SVILUPPO REGIONALE

REPUBBLICA ITALIANA

REGIONE AUTONOMA DI SARDEGNA
REGIONE AUTONOMA DELLA SARDEGNA

POR FESR
2014-2020

PROGETTO DI FORESIGHT TECNOLOGICO PER SARDEGNA

Esplorare

Nuove idee su cui riflettere

Le «smart specialisation strategies» (S3), 2014-2020

Le «smart specialisation strategies» (S3) definiscono una generazione avanzata di politiche regionali di promozione e gestione dell'innovazione.

Quando una specializzazione è veramente smart?

- Quando si fonda su una visione «distintiva»
- Quando sceglie in modo strategico
- Quando sperimenta e innova
- Quando le scelte sono frutto di un processo collettivo di «scoperta imprenditoriale»
- Quando le scelte sono «outward looking», cioè guardano al contesto esterno

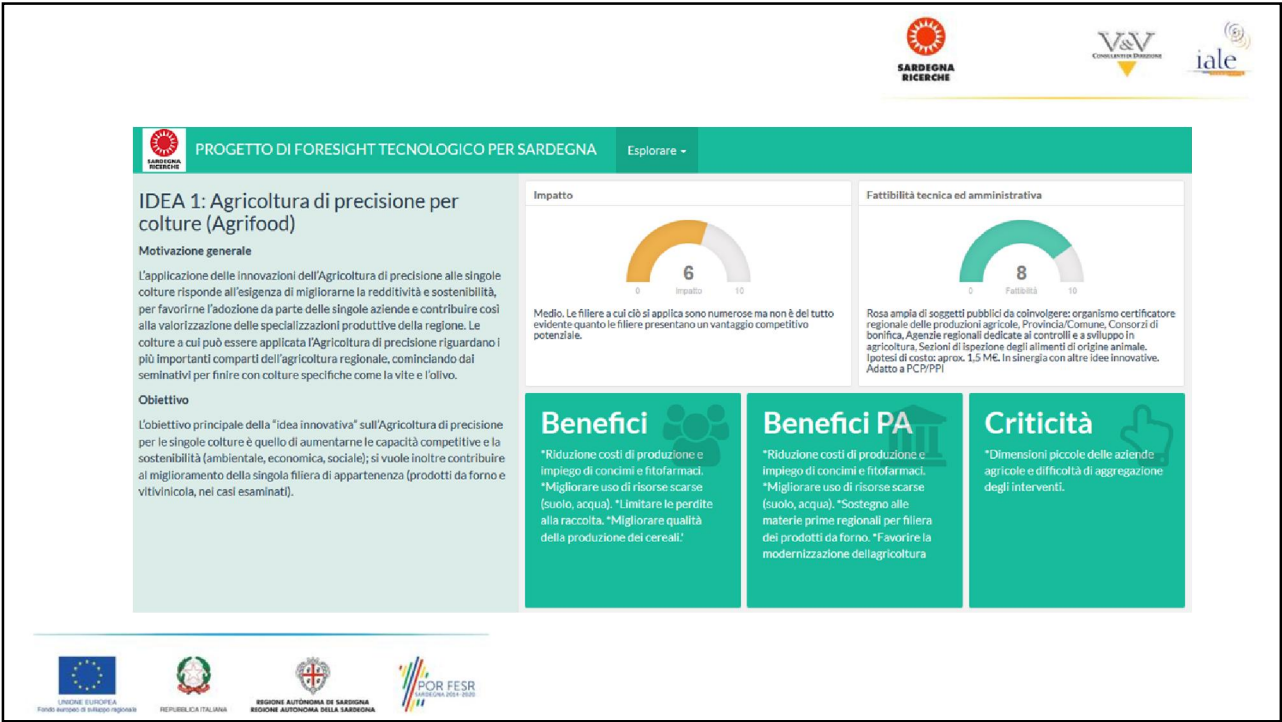
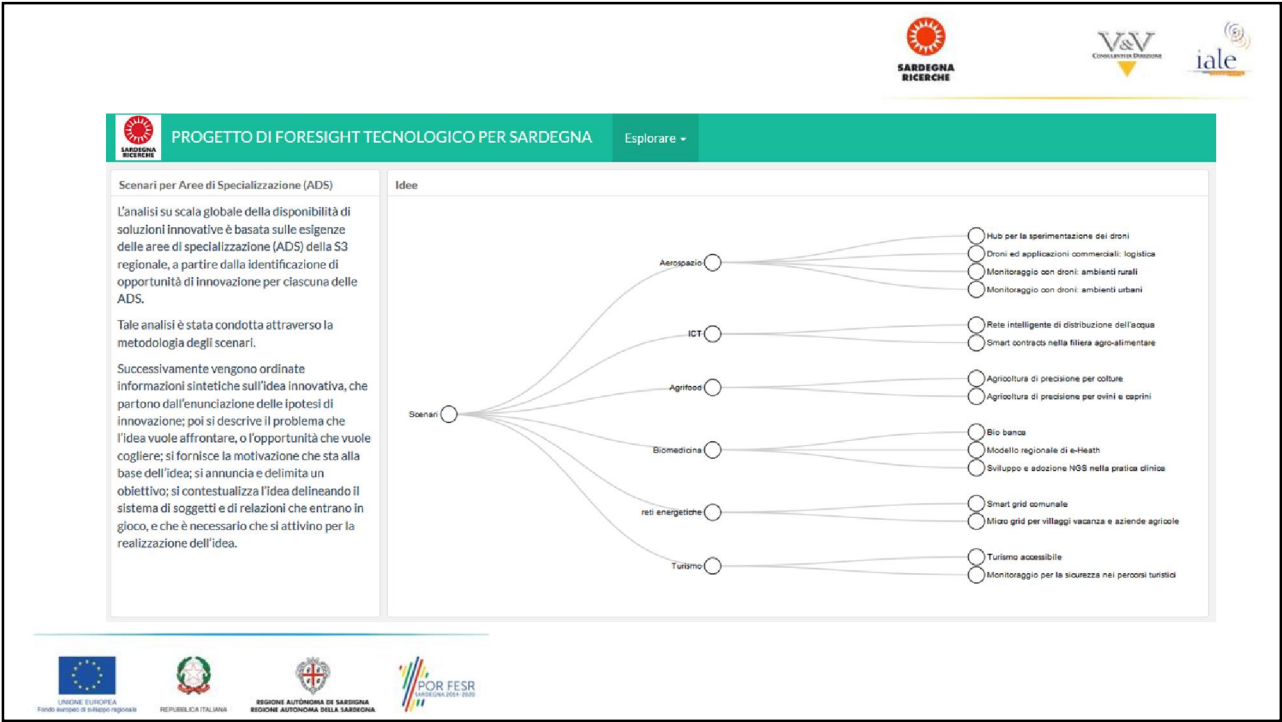
PROGETTO DI FORESIGHT TECNOLOGICO PER SARDEGNA




Esplorare





Il processo di costruzione di Scenari


Steps

Step 1: Identificare le tendenze dominanti,
Step 2: Costruire scenari con e senza tendenze, tenendo sempre conto dell'incertezza (eventi imprevedibili che possono accadere),
Step 3: Sviluppare strategie condivise per muoversi verso il futuro desiderato,
Step 4: Metterle in pratica.





PROGETTO DI FORESIGHT TECNOLOGICO PER SARDEGNA

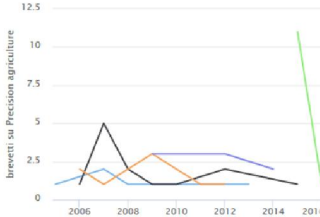
[Esplorare ▾](#)

Top titolari

Si è compiuta una ricerca dei brevetti associati alle parole chiave che definiscono l'ambito dell'agricoltura di precisione. La ricerca viene condotta consultando il database di riferimento USPTO e i dati sui brevetti vengono ottenuti in tempo reale, con la possibilità di aggiornamenti continui. La grafica mostra i risultati delle cinque principali imprese che hanno presentato, negli anni di riferimento, un maggior numero di brevetti nel campo studiato. I dati sui brevetti forniscono una indicazione utile sull'interesse strategico a medio termine nello sviluppo di tecnologie connesse.

Top 5 titolari di brevetti in 'Precision agriculture'

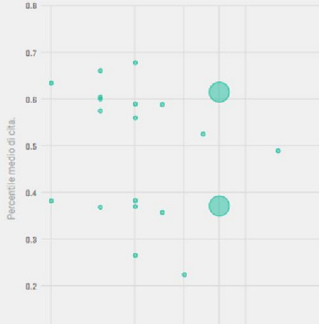
Domande di brevetto annuali nel tempo




Brevetti più citate

Le citazioni sui brevetti (sotto) forniscono un'idea su come le invenzioni sono costruite sulla conoscenza precedente. Infine, la mappa (a destra) mostra da dove provengono i brevetti (geograficamente), secondo il paese dei titolari.

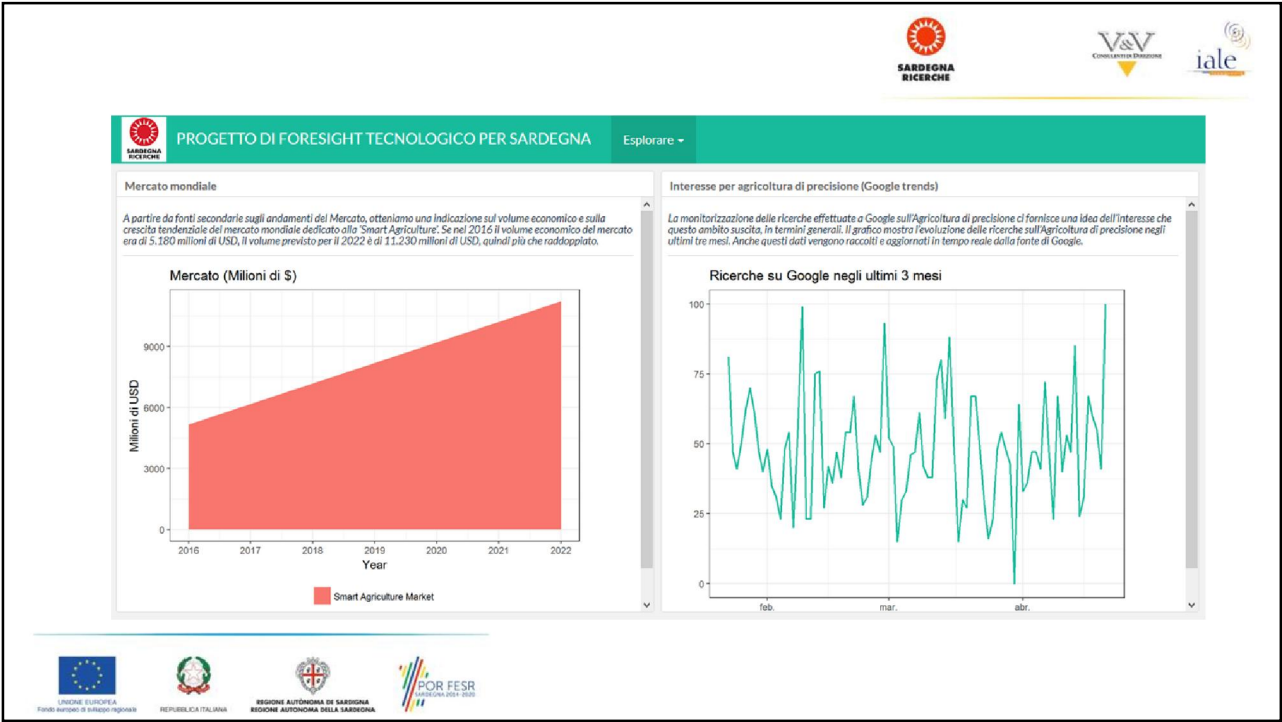
Titolari più citati in 'Precision agriculture'



Origine delle invenzioni



Leaflet | © OpenStreetMap © CartoDB



Current Challenges

Information explosion ("Infoxication")



Exponential growth

Scopus (>57M registers)
Isi Web of Knowledge (>90M)
Medline Pubmed (>24M)
Ei Compendex (>20M)
ACM DL (>400K)
Espacenet/USPTO/Patentscope (>58M Patents)
...

Globalized

- ✓ Databases: Publications, patents, market...
- ✓ Open Access repositories
- ✓ OpenData from Governments
- ✓ Internet (free/invisible),
- ✓ Social networks
- ✓ Sensors data, IoT
- ✓ GIS data,
- ✓ Multimedia (video, audio)...

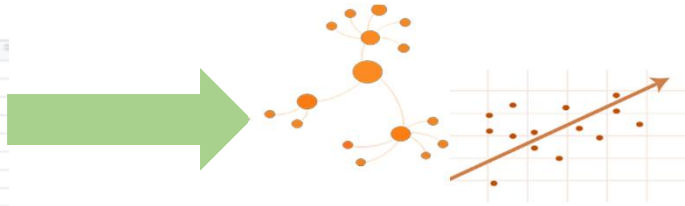
Heterogeneous

Advanced CI

Data mining tools

- ✓ Descriptive analytics
- ✓ Predictive analytics and Machine Learning

Sepal.Length	Sepal.Width	Petal.Length	Petal.Width	Species
5.1	3.5	1.4	0.2	setosa
4.9	3.0	1.4	0.2	setosa
4.7	3.2	1.3	0.2	setosa
4.6	3.1	1.5	0.2	setosa
5.0	3.6	1.4	0.2	setosa
5.4	3.9	1.7	0.4	setosa
4.6	3.4	1.4	0.3	setosa
5.0	3.4	1.5	0.2	setosa



Datamining or Knowledge Discovery in Databases KDD

Data mining is the process of extraction of implicit, previously unknown, and potentially useful information from data. It uses powerful analytical tools and statistical metrics to process large volumes of data to reveal patterns and associations.

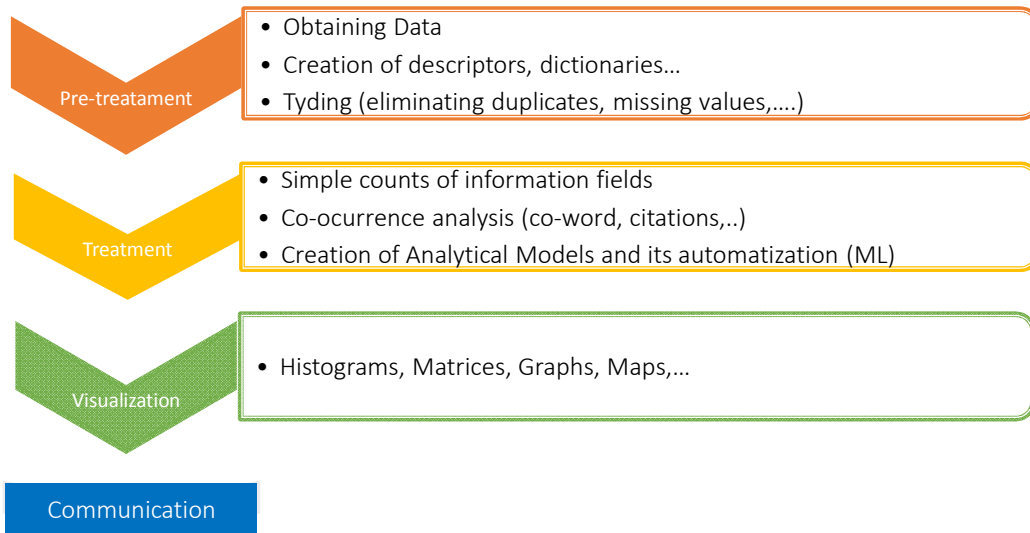
Advanced CI

Text mining and Natural Language Processing Techniques (NLP)

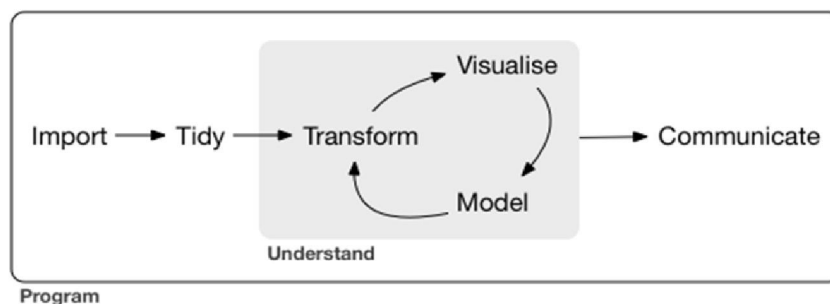


- ✓ extracting topics o theme clusters,
- ✓ identifying entities such as names, substances, trademarks, or companies
- ✓ detecting relationships between facts or concepts, etc.
- ✓ understanding people's sentiments, preferences

Basic process



Basic process (iterative understanding)



Source: Hadley Wickham R for Data Science <http://r4ds.had.co.nz>

Reproducible research

In the current context of global science trends (open access, open data, and open source tools), **Reproducibility** becomes crucial.

Writing code for our analysis allows:

1. Transparency throughout all the analytical process (not only in the results)
2. Sharing and collaboration
3. Re-executing this analysis either with same data or with new data (Reproducibility)

```
mydata <- 15 #I define a variable, my data
sum(mydata, 10) #I apply operations and functions,...

## 25 #I obtain results
```

...then I can save all that in a file: “myanalysis” and share it!

Platforms for collaboration & version control

A form of resistance!:

- ✓ Know the data sources
- ✓ Create your own tools
- ✓ Be accountable, be transparent
- ✓ Keep reproducibility
- ✓ Collaborate / Share / Learn...

*Program or be
programmed*

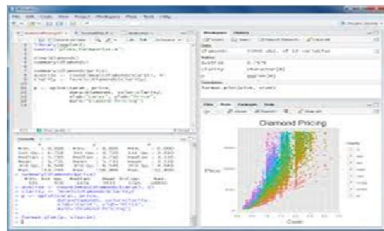
[Microsoft](#) is acquiring [GitHub](#) for \$7.5

As of June 2018, there were [28 million developers](#) in the GitHub community, as well as 85 million code repositories, making it the world's largest host of source code.



Open Source Statistical Programming Languages & Reproducible research

E.g. Python, R,...



- ✓ Free and open source
- ✓ Dynamic supporting communities
- ✓ Allow for Reproducible research

Packages/libraries for Data Manipulation



Tidyverse, ensemble of packages including:

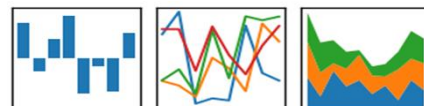
- **Dplyr** (for data manipulation)
- **Tidyr** (for data tidying)



<https://www.tidyverse.org/>



- **Pandas** (working with tables)
- **Scipy** (numerical computation),...



<http://pandas.pydata.org/>

Packages/libraries for **Text Mining**



Many packages:

- **tm**
- **OpenNLP**
- **Tidyttext**
- **quanteda**
- **stringr...**

<https://cran.r-project.org/web/views/NaturalLanguageProcessing.html>



spaCy

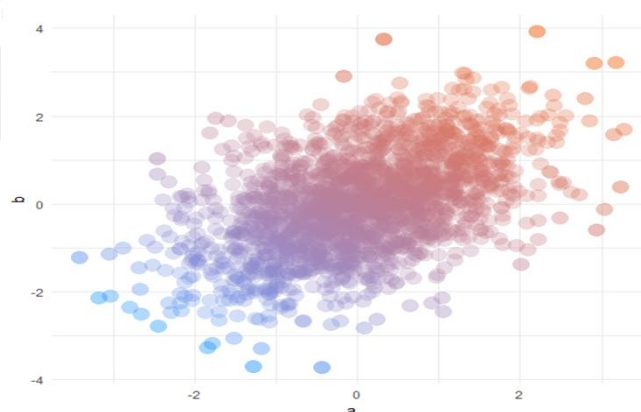
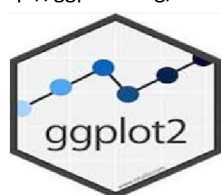
<https://alpha.spacy.io/>



<https://radimrehurek.com/gensim/>

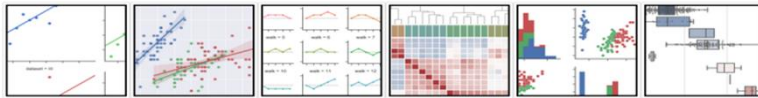
Packages/libraries for **Visualization** in R

ggplot2
<http://ggplot2.org/>

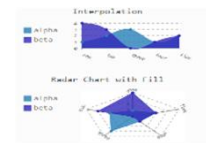


[Hadley Wickham](#)

Packages/libraries for Visualization in Python



Seaborn <http://seaborn.pydata.org/>



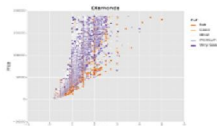
Pygal (interactiu)
<http://pygal.org>



Matplotlib <http://matplotlib.org/>



Plotly (interactiu)
<https://plot.ly/>

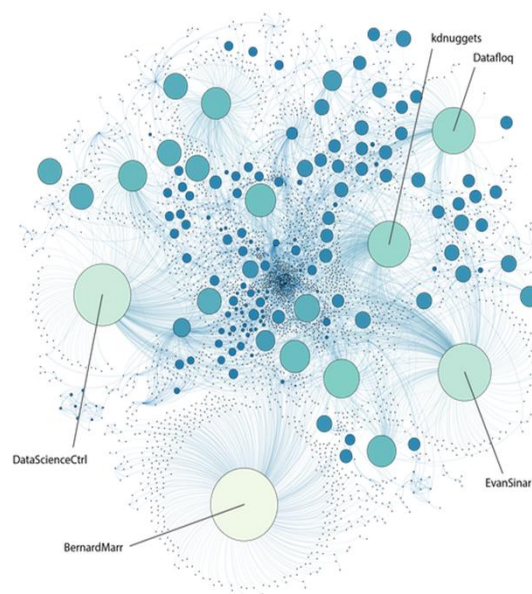


ggplot <http://ggplot.yhathq.com/>
Wrapper de la llibreria ggplot de R per a Python



Bokeh (interactiu) <https://bokeh.pydata.org>

Example: Influencers in a domain



Source: nbviewer.jupyter.org

Example: Social network analysis for an event



Active users



Topics in conversations



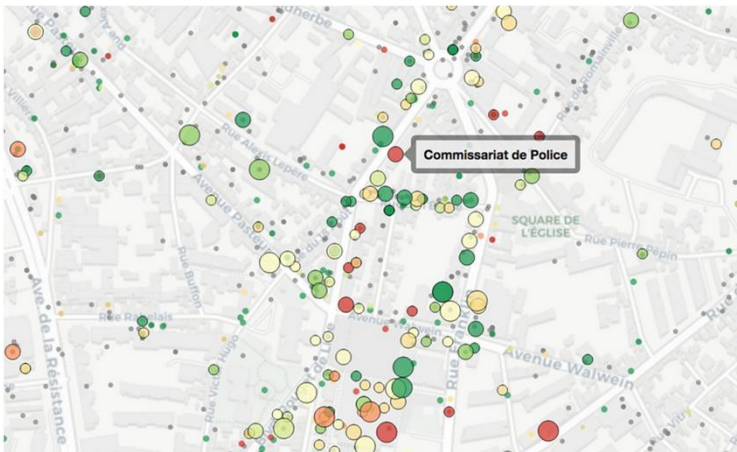
Sentiments

	text	sentiment	freq
like	like	Positive	99
love	love	Positive	11
bright	bright	Positive	9
great	great	Positive	9
modern	modern	Positive	9
wonder	wonder	Positive	8
enjoy	enjoy	Positive	7
good	good	Positive	7
best	best	Positive	4
spectacular	spectacular	Positive	4



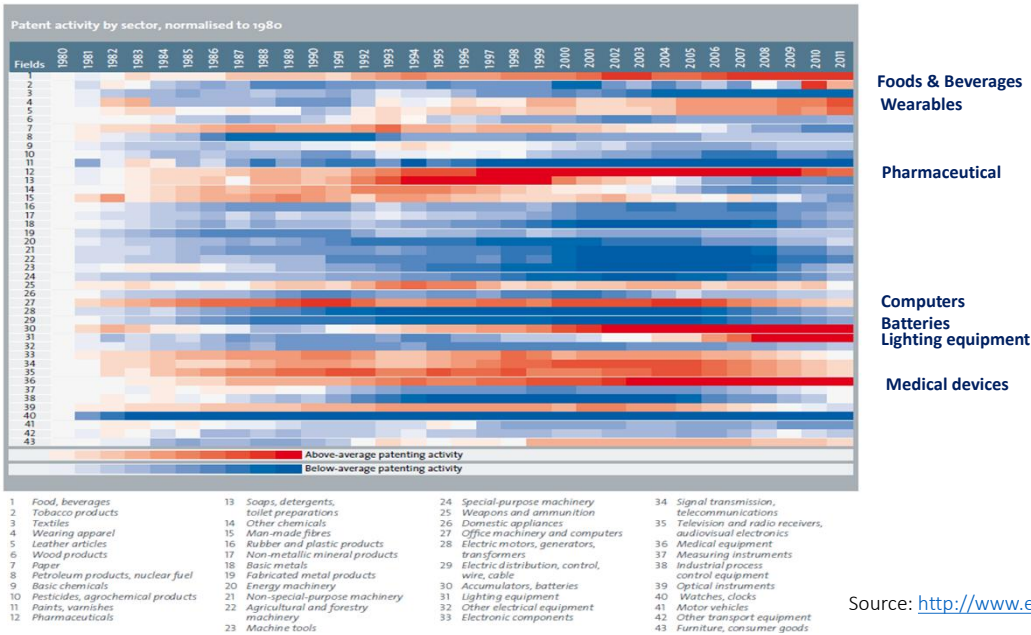
Source: IALE

Example: maps



Subjective Cartography form Google Places Opinions data. Source: <https://twitter.com/datagistips>

Patents and technology areas

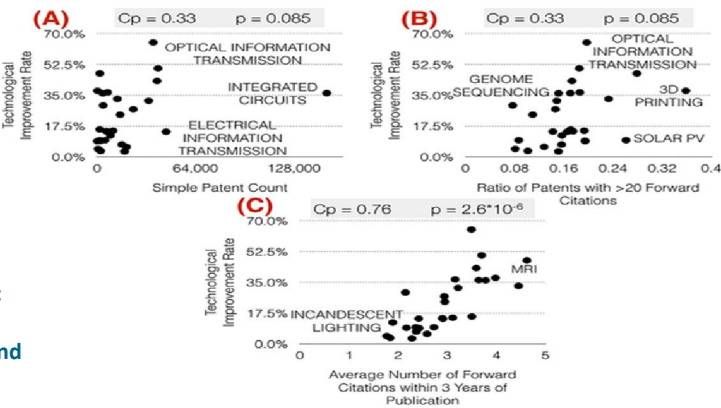


Source: <http://www.epo.org>

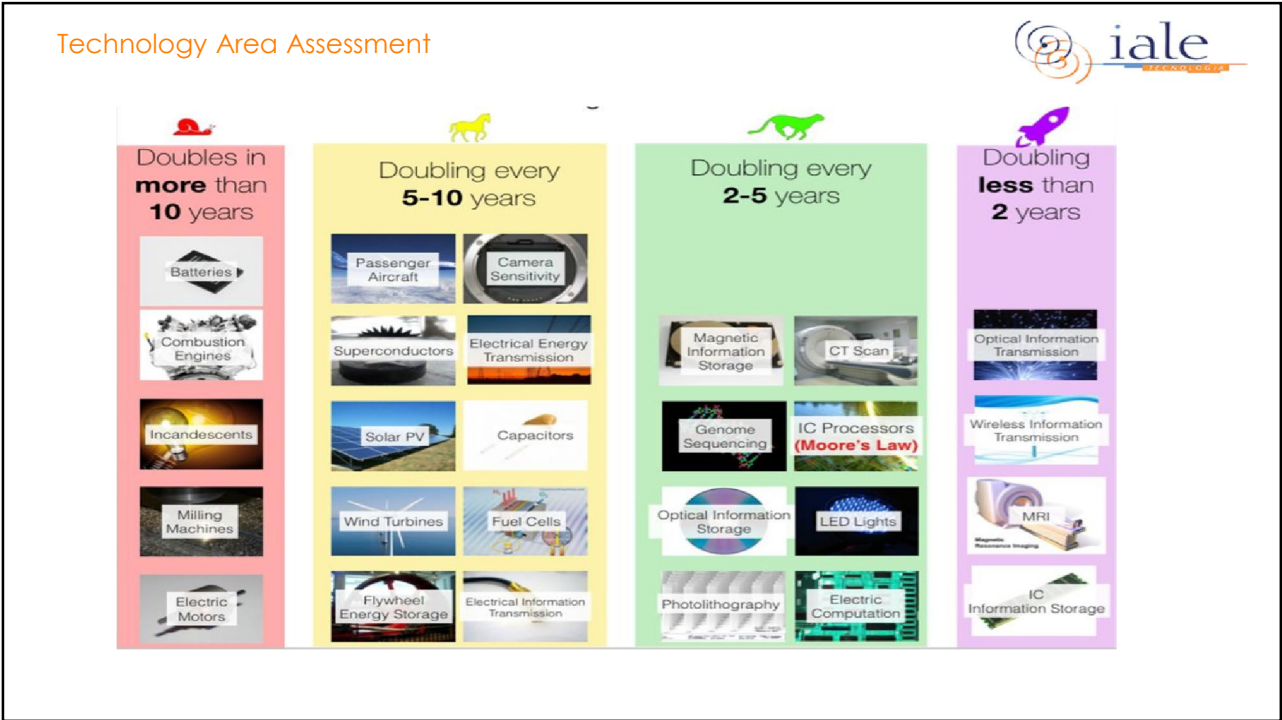
Technology Area Assessment

Fig 1. Technological Improvement Rates vs Simple Patent Count (A), ratio of patents with greater than 20 citations (B), and average number of forward citations within 3 years of publication (C); the Pearson correlation coefficient (cp), the null hypothesis acceptance (cutoff at $p = 0.05$) and the values of the independent variable for the domains having maximum and minimum values are shown in the upper right corner.

Fastest-developing technologies:
optical and wireless communications, 3-D printing, and MRI technology



Source: Benson CL, Magee CL (2015) Quantitative Determination of Technological Improvement from Patent Data. PLoS ONE 10(4): e0121635. doi:10.1371/journal.pone.0121635
<http://127.0.0.1:8081/plosone/article?id=info:doi/10.1371/journal.pone.0121635>



Machine Learning & AI

Basic statistical terminology



Observation (Normally Rows in a table)

=Observation = Sample = Example = Instance = Record = Mostra



Feature (Normally Columns in a Table)

=Characteristic = Predictor = Attribute = Input = Regressor

=Independent variable



Response (Each value we want to predict)

= Response = Target = outcome = Output = Label = Dependent variable

	Colour	texture	size
Sample 1	Golden yellow	Smooth	6,5 cm
Sample 2
..

→ Golden apple?

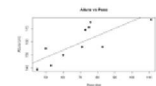
Main machine Learning Methods



✓ **Supervised Learning** Classification and Regression

We can predict a **response** from several **atributs** (or independent variables). We generate a function to map inputs to desired outputs. (**p.ex. Filtering spam mails**). We train this model until a desired level of precision over the training data.

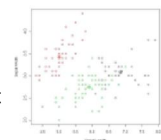
Examples of Algorithms) **Regression, Decision trees, Random Forest, kNN, Logistic regression,...**



✓ **Unsupervised Learning** Clusterizing

Here **we do not have a Response or variable to predict** or estimate. We use it to cluster a population in different groups. (**p.ex. For segmenting grups of clients.**)

Examples of Algorithms) **Apriori, K-means, hierarchic clusterization**



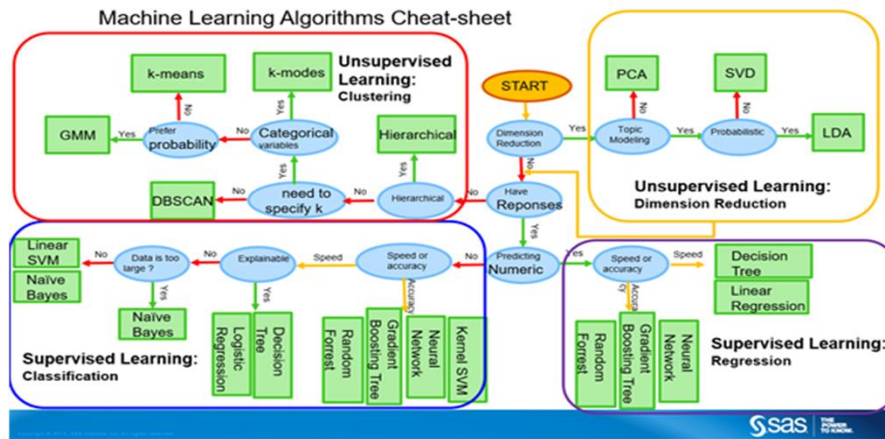
✓ **Reinforced Learning**

Automatism exposed to an environment where it can continuously self-train through trial and error and reward. It learns from experience trying to capture best knowledge to make precise decisions.

Ex) **Markov Decision Processes**

The learning agent can be a neural net that maps states and actions (Deep learning)... (**p.e. artificial vision**),....

Main machine Learning Methods: Which Algorithm should I use



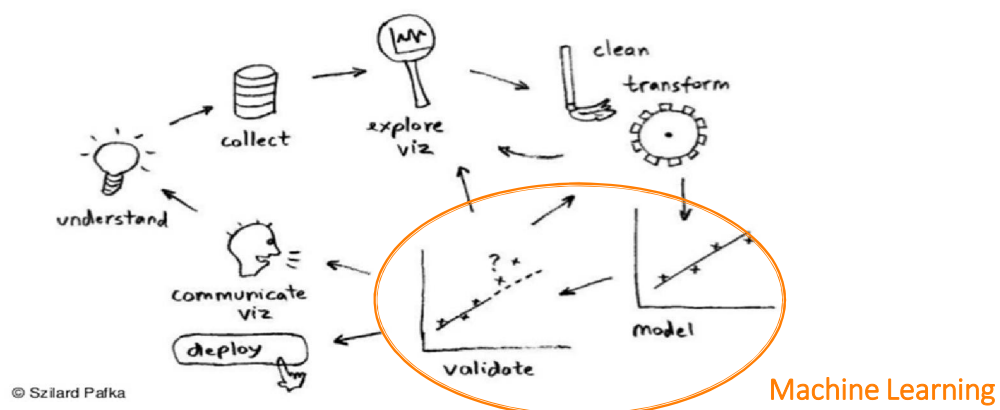
Sources:

Dousset, Bernard <https://www.irit.fr/-Publications-?code=114&nom=Dousset+Bernard&lang=fr>

Classification of main ML Algorithms. Source: Hui Lui, SAS

<http://blogs.sas.com/content/subconsciousmusings/2017/04/12/machine-learning-algorithm-use>

Data Science cycle

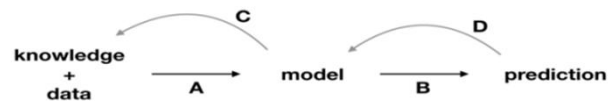


Source: "Data Science Methods and Tools" by Szilard Pafka via Angela Bassa

Data Science cycle



Typical workflow in ML



- A. Modelling is a process in which domain knowledge and data are turned into models.
B. Models are used to generate predictions.
C. Understanding of model structure may increase our knowledge and in consequence leads to a better model. *DALEX helps here.*
D. Understanding of drivers behind particular model predictions may help to correct wrong decisions and in consequence leads to a better model. *DALEX helps here.*

17

Source: https://github.com/pbiecek/DALEX_docs/blob/master/workshops/eRum2018/Workshop_eRum_2018_part1.pdf

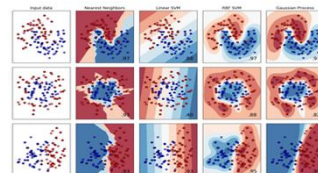
Packages/libraries for Machine Learning



Many packages:

- **e1071**
- **randomForest**
- **Caret,**
- ...

<https://cran.r-project.org/web/packages/caret/caret.pdf>



<http://scikit-learn.org/stable/>

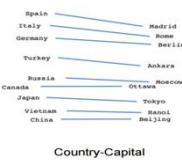
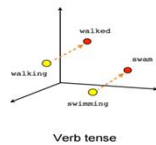
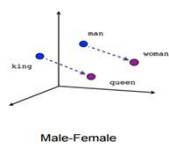
Environments and Packages for Deep Learning (many are Open Source)

- **Torch** i **Pytorch** (Facebook)
- **TensorFlow** (Google)
- **CNTK** (deep learning) i **DMTK** (machine learning) from Microsoft
- **Deeppmask** (deep learning per a visió artificial) from Facebook
- **Caffe2** (deep learning for Artificial vision) Yangqing Jia, Facebook
- **DSSTNE** (deep learning) d'Amazon
- **Mahout** (Machine learning) i **BigDL** (Deep Learning) from Apache
- **SystemML** from IBM (also Watson & Bluemix)
- **PaddlePaddle** from Baidu (Andrew Ng)
- **MxNet** (Pedro Domingos, U.Washington, Amazon)
- **DL4J** (Deeplearning for Java, Open source)

...

- **Keras** (François Chollet, Google)

Python API for Tensorflow



Associacions Word2Vec Font: [Tensorflow](https://tensorflow.org)



Object detection in Pictures,
Source: [Google Blog](https://google.com).

Detect pneumothorax in real X-Ray scans

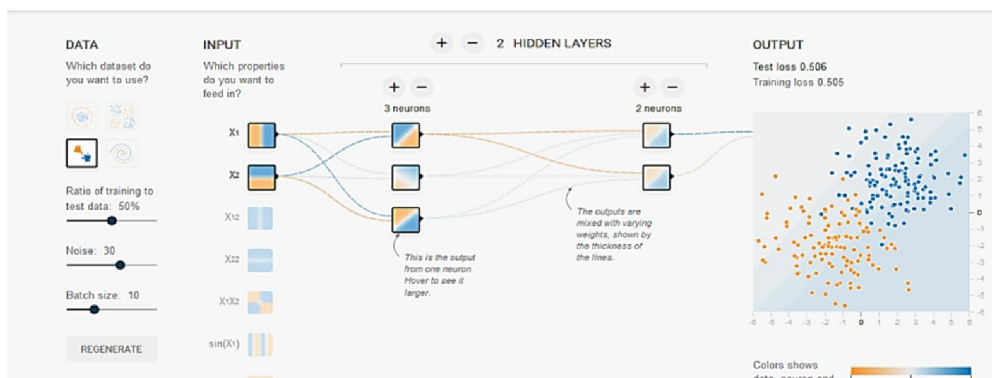


Font: MIT Introduction to Deep Learning
6.S191: Lecture 1 Foundations of Deep
Learning Lecturer: Alexander Amini

Neural Networks and Deep Learning

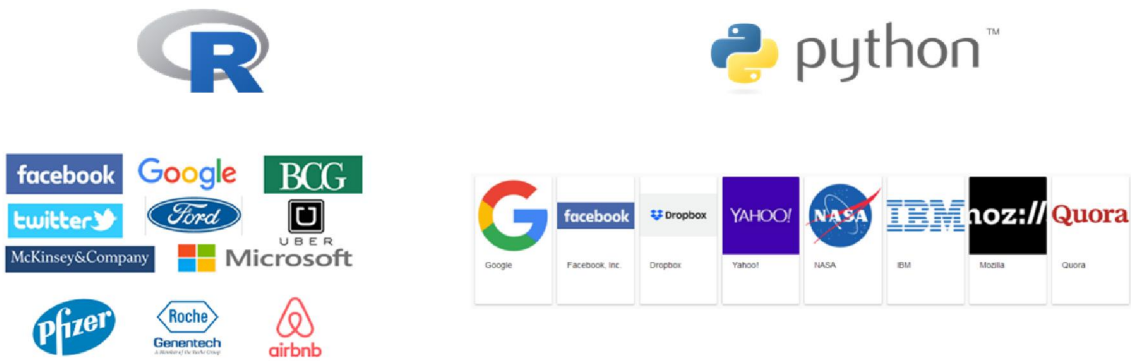


TensorFlow from Google is Opensource and allows you to experiment with Neural Nets (<http://playground.tensorflow.org>)



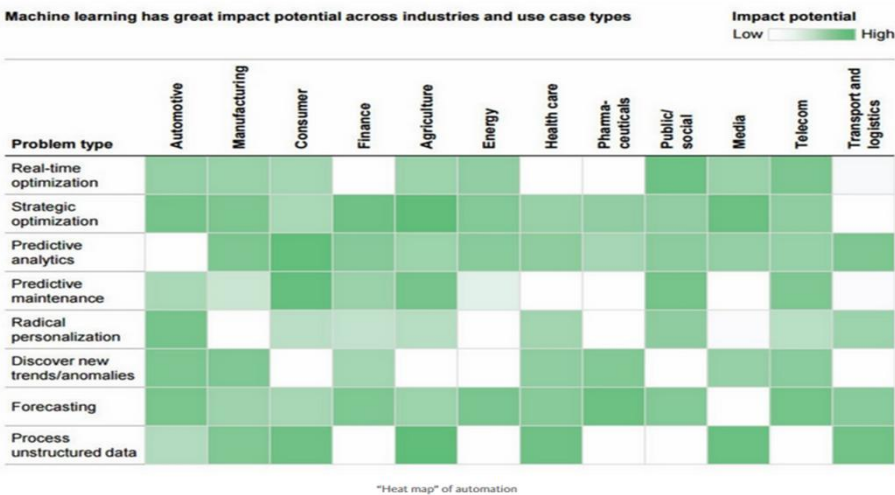
Source: [Neural Networks and Deep Learning](https://neuralnetworksanddeeplearning.com) by Michael Nielsen & [Deep Learning](https://deeplearningbook.org) by Ian Goodfellow, Yoshua Bengio y Aaron Courville.

Some companies using Open Source Statistical Programming Languages (e.g. R & Python) today



Source: <http://blog.revolutionanalytics.com/2017/06/applications-earl-sf-2017.html>; <https://www.quora.com/What-top-tier-companies-use-Python>

AI and the age of automatization



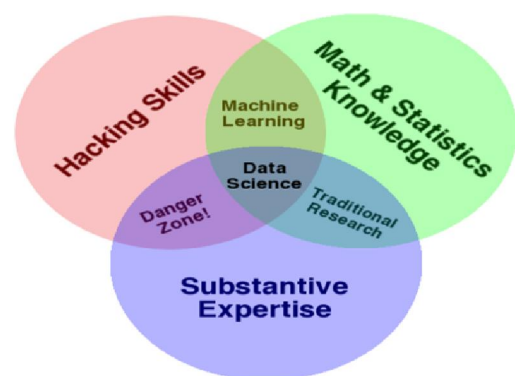
Source: Potential impact of ML in several industries. Source: McKinsey Global Institute (MGI), December 2016 "The age of analytics: competing in a data-driven world"
<http://www.mckinsey.com/business-functions/mckinsey-analytics/our-insights/the-age-of-analytics-competing-in-a-data-driven-world>

Intelligence Professionals today

CI Professionals today



"Statisticians will be the sexiest profession in the next decade"
Hal Varian, Chief economist at Google (2009)



Source: **Drew Conway** (author of [Machine Learning for Hackers](#).) Data Consulting 2015
<http://drewconway.com/zia/2013/3/26/the-data-science-venn-diagram>

CI Professionals today

- ✓ **Domain Expertise**
 - ✓ Business and industry Knowledge, context, social, cultural, normative, IP, analytical mind, strategic thinking, etc.
- ✓ **Mathematics & Statistics**
 - ✓ Some key issues: control overfitting, detect/handle outliers, differentiate correlation/causation, Inference algorithms, etc.
- ✓ **Data management**
 - ✓ Collect & Wrangling, Data Visualization, Tools, APIs, mashups, dashboards, DDBB querying, programming languages (SQL, Python, R,...)...
- ✓ **Communication**
 - ✓ Storytelling, report drafting, configuring tailored alert systems, newsletters, social media, etc

Sources:

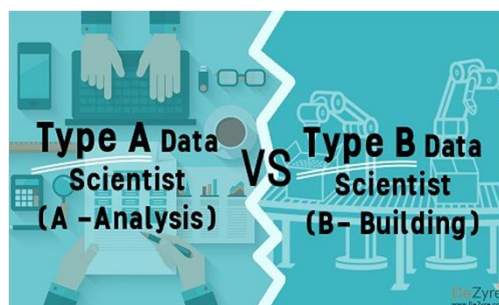
Roger Huang <https://www.springboard.com/blog/how-to-become-a-data-scientist/>

Thomas C. Redman "Data Scientists get out and talk to people" <https://hbr.org/2017/01/the-best-data-scientists-get-out-and-talk-to-people>

CI Professionals today

Some distinguish from **type "A" data Scientist** vs **Type "B" data Scientist**

Type "A" (Analysis):
have strong statistics skill
and the ability to work
with messy data and
communicate results.



Type "B" (build):
have very strong coding skills,
maybe have a background in
software engineering, and
focus on putting machine
learning models, such as
recommendation systems, into
production.

Sources:

Michael Hochser <https://www.quora.com/What-is-data-science/answer/Michael-Hochster>

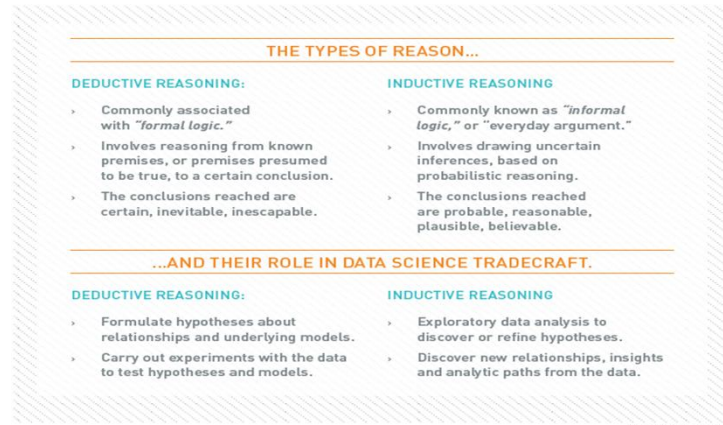
Emily robinson <http://hookedondata.org/Advice-for-Applying-to-Data-Science-Jobs/>

Dzyre <https://www.dezyre.com/article/type-a-data-scientist-vs-type-b-data-scientist/194>

Theory driven (deductive) vs Data driven (inductive)

Traditional science (deductive)

Observation->
Hipotesis->
Experiment->
validation



Machine Learning (inductive)

Data&knowledge->
Ass./patterns
(modeling)->
Insights/Predictions

Sources:

Kuonen, Diego Keynote NTTS 2017, Brussels, Belgium March 14, 2017

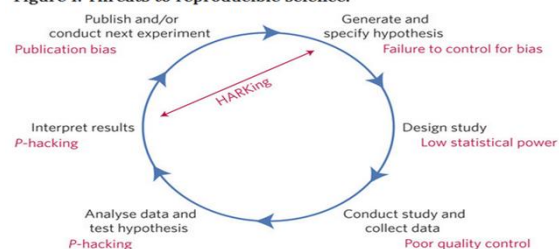
Booz Allen Hamilton. "The Field Guide to Data Science" 2015. Web Accessed 1 February 2017. SSRN

Theory driven (deductive) vs Data driven (inductive)

Dangers of deductive reasoning:

- ✓ P-hacking, HARKing (hypothesizing after the results are known)
- ✓ Need for constantly contrasting and leveraging results with the real world

Figure 1: Threats to reproducible science.



An idealized version of the hypothetico-deductive model of the scientific method is shown. Various potential threats to this model exist (indicated in red), including lack of replication⁵, hypothesizing after the results are known (HARKing)⁷, poor study design, low statistical power², analytical flexibility⁵¹, P-hacking⁴, publication bias³ and lack of data sharing⁶. Together these will serve to undermine the robustness of published research, and may also impact on the ability of science to self-correct.

Source: Manifesto Reproducibility: <http://www.nature.com/articles/s41562-016-0021>

Theory driven (deductive) vs Data driven (inductive)

Dangers of inductive reasoning:

- ✓ Today certain automatisms make decisions that affect business and sometimes our culture and our lives (**biased** decisions based in race, location or gender)
- ✓ Algorithms are **Black boxes** for the common of mortals. Are algorithms fair?
(at least they need to be more transparent)

"All models are wrong but some of them are useful"

George Box (1919-2013)



Replacing one type of reasoning for the other (both need to go together; we actually need to mix them)

We must always go back to the real world and keep humans in the loop

Sources:

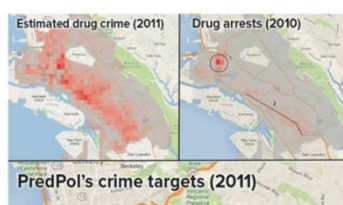
Peter Norvig, Director Research Google "the unreasonable effectiveness of data" Stanford <https://www.youtube.com/watch?v=yvDCzhbYwWs>

Katharine Jarmul PyData, Amsterdam 2017 <https://www.youtube.com/watch?v=hDgXIUM3Rmw>

Ethical aspects: ALGORITHMIC IMPACT ASSESSMENT (AIA)



Automated crime prediction



Early diagnosis of diseases



- 1) Respect the public's right to know which systems impact their lives and how they do so by **publicly listing and describing algorithmic systems used to make significant decisions affecting identifiable individuals or groups**, including their purpose, reach, and potential public impact;
- 2) Ensure greater accountability of algorithmic systems by **providing a meaningful and ongoing opportunity for external researchers to review, audit, and assess these systems using methods that allow them to identify and detect problems**;
- 3) **Increase public agencies' internal expertise and capacity** to evaluate the systems they procure
- 4) **Ensure that the public has a meaningful opportunity to respond to and, if necessary, dispute an agency's approach to algorithmic accountability.**

Source: <https://medium.com/@AINowInstitute/algorithmic-impact-assessments-toward-accountable-automation-in-public-agencies-bd9856e6fdde>; <https://ainowinstitute.org/aiareport2018.pdf>

In summary: current roles of the Intelligence analyst

- ✓ Human resource for Intelligence/Data Science/Analytical /Futurist tasks is its main asset. An it is an scarce one.
- ✓ Need for a professional figure dedicated to **understanding data**, its origin and nature, the involved adquisition methods, its quality and context
- ✓ That is able to **propose/derive possible uses** according to **specific motivations** or social, organizational or industrial problems, acting as the **bridge between human and/or organizational needs** and algorithms potentially augmenting our capabilities.
- ✓ That ensures the dialog between deductive and inductive reasoning
- ✓ That is able to **work cooperatively** in networks
- ✓ That is able to **communicate** and share analytical processes and results

Supporting strategic decisions, leveraging -based on them- the necessary data, contrasting the value of information and distinguishing from noise, contrasting the veracity and usefulness of models with the real world, and proposing creative ways of identifying problems and deploying meaningful shared narratives.

A brilliant, challenging future, awaits for the intelligence analyst!

Thank you very much!

enric@ialetecnologia.com

<https://twitter.com/ialeT>

www.ialetecnologia.com